

# Bassett Road COVID-19 Update

Dear Patients

As patients of Bassett Road Surgery, we hope you feel valued, cared for and listened to. Despite COVID-19 restrictions, we continue to strive to offer the highest possible standard of care to you and your families.

We seek to reassure you that all of our practice team are wearing suitable PPE and following additional infection control measures in order to protect us all. However, there may be times when we have to cancel clinics at short notice because members of our team or their household contacts become unwell.

If/when this happens, we will let our patients know of any changes to clinics as quickly as possible. We are working hard to minimise inconvenience to patients but ask for your understanding if we are unable to secure same-day replacement staff; we will organise replacement clinics as soon as possible.

We would like to thank our patients for their understanding during this difficult time for everyone.

Dr JL Henderson & Partners

